Reducing Paperwork and Process to Expedite Financing of Water Infrastructure

Learn what SRFs are doing to streamline their processes to better serve their communities and expedite delivery of financing for water infrastructure. Learn about Arkansas’ virtual experience with the Process Optimization Drill (POD), an exercise to identify opportunities to streamline through every step of the SRF process. Hear how Virginia conducted a comprehensive review of their program and the improvements implemented to streamline their process. Find out how Ohio expedites compliance with federal requirements by performing environmental and crosscutter reviews for applicants, and how streamlining the scoring process improved productivity and outcomes.

**Moderator:** Kiri Anderer, Acting Associate Chief, Infrastructure Branch, Drinking Water State Revolving Fund, U.S. Environmental Protection Agency

**Panel:**
- Debby Dickson, Program Fiscal Manager, Natural Resources Division, Arkansas Department of Agriculture
- Karen M. Doran, Clean Water Financing and Assistance Program Manager, Virginia Department of Environmental Quality
- Steve Malone, Manager, Technical Review Section and Water Resource Restoration Sponsor Program, Division of Environmental and Financial Assistance, Ohio Environmental Protection Agency

**Meet the Speakers:**

**Kiri Anderer, U.S. Environmental Protection Agency**
Kiri Anderer is the Acting Associate Chief of the Infrastructure Branch at EPA Headquarters. This is the branch that oversees the Drinking Water State Revolving Fund. Kiri has been on the DWSRF Team since 2009. Prior to EPA, she spent 11 years in the consulting sector. Kiri is a registered Professional Engineer in Maryland. She has a BS in Civil Engineering from Lehigh University, and a Master of Public Policy from The George Washington University.

**Debby Dickson, Arkansas Department of Agriculture**
Debby Dickson is a Program Financial Manager with Arkansas Natural Resources Division, helping communities to secure funding for water and sewer infrastructure. Debby is a graduate of Capella University with a Bachelor of Science in Information Technology, a certificate in accounting and over 30 years of accounting experience in various industries including governmental accounting. She has worked
Karen M. Doran, Virginia Department of Environmental Quality

Karen Doran manages the Virginia Department of Environmental Quality's Clean Water Financing and Assistance Program, an important funding source for clean water projects in the Commonwealth. She earned her bachelor’s degree in Geology from James Madison University and her master’s degree in Environmental Studies from Virginia Commonwealth University. She began her career in 2003 as a remediation geologist cleaning up petroleum sites for the State of South Carolina and joined Virginia DEQ’s petroleum program in 2005. From 2006 until 2015 Ms. Doran focused on superfund remediation as a remediation project manager, then technical reviewer of the Federal Facilities Restoration Program. In 2015, she was promoted to manager of DEQ’s newly formed CERCLA Program, overseeing remediation of all superfund sites in Virginia. In August 2018, Ms. Doran was selected as the Program Manager of the Clean Water Financing and Assistance Program. In her leadership roles at DEQ, Ms. Doran specializes in building relationships, promoting self-awareness, and the importance of creating a great team.

Steve Malone, Ohio Environmental Protection Agency

Steve Malone has a background in natural resources and environmental impact review. He joined Ohio Environmental Protection Agency in 1984, originally with the Division of Construction Grants, and later with its successor, the Division of Environmental and Financial Assistance (DEFA), which administers Ohio’s Clean Water and Drinking Water SRF programs. He is currently the manager of DEFA’S Technical Review Section and the Water Resource Restoration Sponsor Program.